Tudor Grange Academy Kingshurst, Cooks Lane, Kingshurst, Birmingham, B37 6NU

w: www.kingshurst.tgacademy.org.uk e: office@kingshurst.tgacademy.org.uk t: 01213298300 f: 01217700879

Tuesday, 16 July 2024

Dear Families,

Re: Post Results Service 2024

I am writing to provide you with details regarding the JCQ post results service and appeals for the summer 2024 examination results. Below, you will find updated information and process regarding this which has been recently released by JCQ.

- The post results service refers to the process that centres, candidates, and exam boards follow when there is a request for a review of results.
- This may include:
 - o Clerical re-check: Checking of the results provided is correct.
 - o **Review of results:** Checking whether the mark scheme has been applied correctly.
 - **Review of moderation:** Quality assurance of the process followed for moderation and marking of coursework elements.
 - Access to scripts: Obtaining exam scripts from the exam board.
- Candidates can only request these services, by first speaking with the academy, and then **providing written consent**. The consent forms can be obtained from the exams officer.
- There is a fee for each of these services, that candidates would need to pay for. Fees can be obtained from the exams officer.
- We do need to make it clear, that with these services, it can lead to:
 - 1. No change in the grade,
 - 2. An improvement in the grade,
 - 3. A drop in the grade.
- Once a grade has been requested for review, any previous grades and marks, are void (unless they stay the same).

The JCQ summary regarding the post results service can be found on the next page.

All queries regarding the post results service and examinations need to go to exams@kingshurst.tgacademy.org.uk

I would ask that you discuss the points above with your child over the next few days to ensure clarity regarding the contents of this letter. Can I also thank you for your continued support this year. Please contact the academy if you have any further questions.

Yours sincerely,

John Bowers College Leader



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Post-Results Services, Summer 2024

Deciding what to do after you've got your A/AS Level or GCSE results

Exam board reviews of results

Review of marking: exam boards review their marking to ensure your work was marked accurately in line with the mark scheme

Review of moderation: exam boards review the moderation of the coursework from your school or college to ensure it was done fairly, reliably and consistently

Clerical re-check: exam boards re-check that all marks have been included and added up correctly

2. Appeal

Your school or college can only request an appeal after the exam board has reviewed your result.

A preliminary appeal can take up to 42 calendar days. If your school or college believes the preliminary appeal has not addressed the issue, it can decide to submit an application for an appeal hearing and that can take up to 70 calendar days.

Please note, appeals are not the first step in checking your grade.

3. Exam Procedures Review Service (EPRS)

Your school or college can only ask the relevant regulator to review what the exam board has done after the exam board has completed the appeal hearing.

The EPRS will look at whether the exam board has followed the regulator's rules and its own procedures. It will not review your work and cannot change your grade. The relevant regulator can ask the exam board to look at your appeal again if they think the exam board made a mistake.

Not all qualifications are covered by the EPRS so please check the relevant regulator's website (Ofqual, CCEA Regulation or Qualifications Wales) for more information. Do my grades affect my decisions about what to do next in education, training or work? And do I think an error has been made with my grade?

ES N

Talk to your school or college about your grade as soon as possible. Your grade can be checked.

Does your school or college agree it is worth checking your grade?

YES

Your school or college may request exam board reviews of results to check your grade¹:

- Review of marking (including priority reviews)
- · Review of moderation
- Clerical re-check

Your school or college can also ask the exam board to provide a copy of your exam papers to help you/ them decide what to do

Do I accept **my grade could go down, go up or stay the same** as part of exam board checks?

YES

Tell your school or college if you have a university place at risk as exam boards offer a priority review of marking service.

Once the exam board has completed its review of results:

- Do I still think an error has been made with my grade?
- Does my school or college agree there may have been an error with my grade?

YES

Your school or college can submit an appeal to the exam board.¹

Do I accept my grade could go down, go up or stay the same as part of an exam board appeal?

YES

If your school or college thinks the exam board has not followed the correct process after the exam board's appeals process, it may be able to apply for a procedural review with the relevant regulator's Exam Procedures Review Service (EPRS).

¹ If you are a private candidate, you can apply directly to your exam board for a review of your result and an appeal. If not, you must talk to your school or college and they will contact the exam board as needed.

NO

Talk to your school or college about opportunities to re-sit or other options that are available to you to progress in education, training or work.

I can progress

as intended

or look for a

new option

happy I can

that I am

progress with.

NO

NO