



Tuesday, 16 July 2024

Dear Families,

Re: Post Results Service 2024

I am writing to provide you with details regarding the JCQ post results service and appeals for the summer 2024 examination results. Below, you will find updated information and process regarding this which has been recently released by JCQ.

- The post results service refers to the process that centres, candidates, and exam boards follow when there is a request for a review of results.
- This may include:
 - **Clerical re-check:** Checking of the results provided is correct.
 - **Review of results:** Checking whether the mark scheme has been applied correctly.
 - **Review of moderation:** Quality assurance of the process followed for moderation and marking of coursework elements.
 - **Access to scripts:** Obtaining exam scripts from the exam board.
- Candidates can only request these services, by first speaking with the academy, and then **providing written consent**. The consent forms can be obtained from the exams officer.
- **There is a fee for each of these services, that candidates would need to pay for.** Fees can be obtained from the exams officer.
- We do need to make it clear, that with these services, it can lead to:
 1. **No change in the grade,**
 2. **An improvement in the grade,**
 3. **A drop in the grade.**
- **Once a grade has been requested for review, any previous grades and marks, are void (unless they stay the same).**

The JCQ summary regarding the post results service can be found on the next page.

All queries regarding the post results service and examinations need to go to exams@kingshurst.tgacademy.org.uk

I would ask that you discuss the points above with your child over the next few days to ensure clarity regarding the contents of this letter. Can I also thank you for your continued support this year. Please contact the academy if you have any further questions.

Yours sincerely,

John Bowers
College Leader



Post-Results Services, Summer 2024

Deciding what to do after you've got your A/AS Level or GCSE results

1. Exam board reviews of results

Review of marking: exam boards review their marking to ensure your work was marked accurately in line with the mark scheme

Review of moderation: exam boards review the moderation of the coursework from your school or college to ensure it was done fairly, reliably and consistently

Clerical re-check: exam boards re-check that all marks have been included and added up correctly

2. Appeal

Your school or college can only request an appeal after the exam board has reviewed your result.

A preliminary appeal can take up to 42 calendar days. If your school or college believes the preliminary appeal has not addressed the issue, it can decide to submit an application for an appeal hearing and that can take up to 70 calendar days.

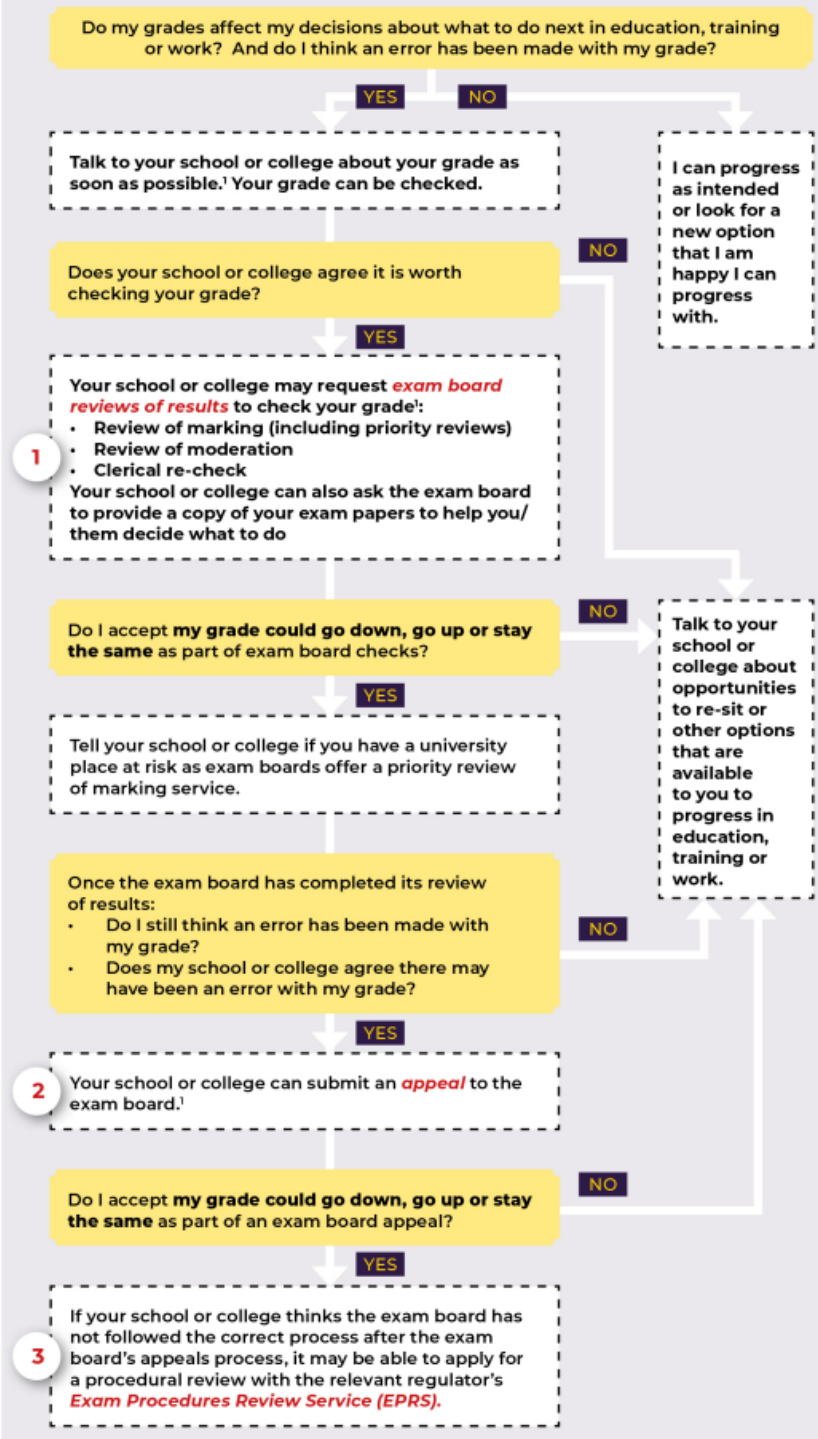
Please note, appeals are not the first step in checking your grade.

3. Exam Procedures Review Service (EPRS)

Your school or college can only ask the relevant regulator to review what the exam board has done after the exam board has completed the appeal hearing.

The EPRS will look at whether the exam board has followed the regulator's rules and its own procedures. It will not review your work and cannot change your grade. The relevant regulator can ask the exam board to look at your appeal again if they think the exam board made a mistake.

Not all qualifications are covered by the EPRS so please check the relevant regulator's website (Ofqual, CCEA Regulation or Qualifications Wales) for more information.



¹ If you are a private candidate, you can apply directly to your exam board for a review of your result and an appeal. If not, you must talk to your school or college and they will contact the exam board as needed.